



3/18/20

To Our Natural Pure Family,

At Natural Pure, we hold the health and safety of our customers and partners in the highest regard. As COVID-19 continues to impact our lives, we would like to share the information that we have as well as our plan to protect the people and prevent illness while continuing to offer a key component to staying well: drinking water.

Safety Measures

We follow safety guidelines at our headquarters and on-site at the supermarket every day including handwashing, wearing gloves and regularly sanitizing our dispenser from top-to-bottom. We are acting in accordance with the Center of Disease Control and the World Health Organization and always we are committed to providing the safest and highest quality drinking water.

Headquarters Sanitation Protocol

We have instated the following protocol:

- Staff training regarding practice of frequent and thorough handwashing
- Extra cleaning agents have been stocked and are being used to systematically sanitize all areas

Bottle and Water Fixture Assurance

The World Health Organization has stated that the coronavirus has not been detected in any public drinking water source and the risk is very low due to this virus having a fragile outer membrane.

The CDC has stated that the disease spreads mostly through respiratory droplets from an infected person's coughs or sneezes. As a precaution, experts recommend that consumers wash and sanitize their bottles after every use.

At Natural Pure Drinking Water, we process our water through a state-of-the-art multi-barrier purification process that includes ultraviolet light treatment of the product which leaves a residual disinfectant in the bottle when capped and sealed. The water we produce is the highest grade in the market due to our reverse osmosis systems.

Availability of Drinking Water

As the demand rises for high-quality drinking water, we are devoted to supplying water to our customers without interruption.

As this situation continues to unfold, our priorities remain: we will continue to follow the direction of the health agencies and administer scrupulous safety protocol to ensure that we are offering the cleanest and healthiest water.

If you have any questions or concerns, please call us at **1-888-644-4016**. We appreciate your business and the confidence you have in Natural Pure Drinking Water.

Sincerely,

Natural Pure Drinking Water