

COVID-19 BEST PRACTICES



IN STORE PLAN

- Require all workers to stay at least 6 feet away from customers and coworkers.
- Regularly clean and sanitize tables, doorknobs, light switches, countertops, desks, phones, keyboards, work spaces, and cash registers daily using a commercially available disinfectant product.
- Assign employees to regularly sanitize shopping carts and other high-traffic or high-touch areas.
- Require employees to wear face coverings/masks.
- Provide your employees with face coverings/masks and gloves at the beginning of each shift.
- Require any employees who have flu-like symptoms to stay home and follow CDC protocols.
- Expand remote shopping options if available - delivery, online, and/or curbside.
- Communicate with your customers the steps your business is taking to create the safest possible environment
- Educate workers about how to prevent COVID-19 transmission.
- Install “sneeze shields” at checkout stands and bagging areas.
- Install hand-sanitizing dispensers and disinfecting wipes at store entrances and at key locations inside the store for customers and workers.
- Use floor markers to ensure social distancing at checkout counters, pharmacy windows, store isles, deli, bakery, or other high-traffic areas.
- Discontinue self-serve foods, product demonstrations, bulk foods, and free product samples.
- Consider closing self-checkout stands if the surfaces cannot be sanitized between customers and if it is not possible to ensure at least 6 feet between users.
- Wipe down check stand, belt, and service area in between customers.
- Consider using every other checkout stand to ensure social distancing.
- Use PA systems for public service announcements on best practices.

Minnesota Grocers Association

The Minnesota food industry remains steadfast in its commitment to consumers, careers, and community. As the leading resource for the food industry of the state, the MGA is proud to represent an industry who provides essential support to our communities in this time of need.

